

Livongo – Diabetes Management

Enrolling in Livongo

Registration is fast

Sign up is Less than 10 minutes

Multiple ways to enroll

- Text “GO SCIST” to 85240
- Visit join.livongo.com/SCIST
or call (800) 945-4355
and use registration code:
SCIST



Livongo – Diabetes Management

Diabetes Management: Welcome kit

The device arrives ready for the member in the Livongo Welcome Kit which includes:

Diabetes Kit

Livongo Blood
Glucose Meter

150 Test Strips

1 Lancing Device

100 Lancets

Control Solution

AC Adapter and USB
Charger

Carrying Case



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Free, unlimited strips remove barriers to checking



AVERAGE CHECKS PER DAY



CHECKS PER MONTH

Strips automatically shipped to members when supplies run low

Meter and mobile app allow one-click strip ordering by members as needed



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Personalized feedback and real-time analytics

Dynamic response based on glucose level, food intake, timing, and how member is feeling

Helps members understand what numbers mean

Provides guidance on how to respond to high or low readings

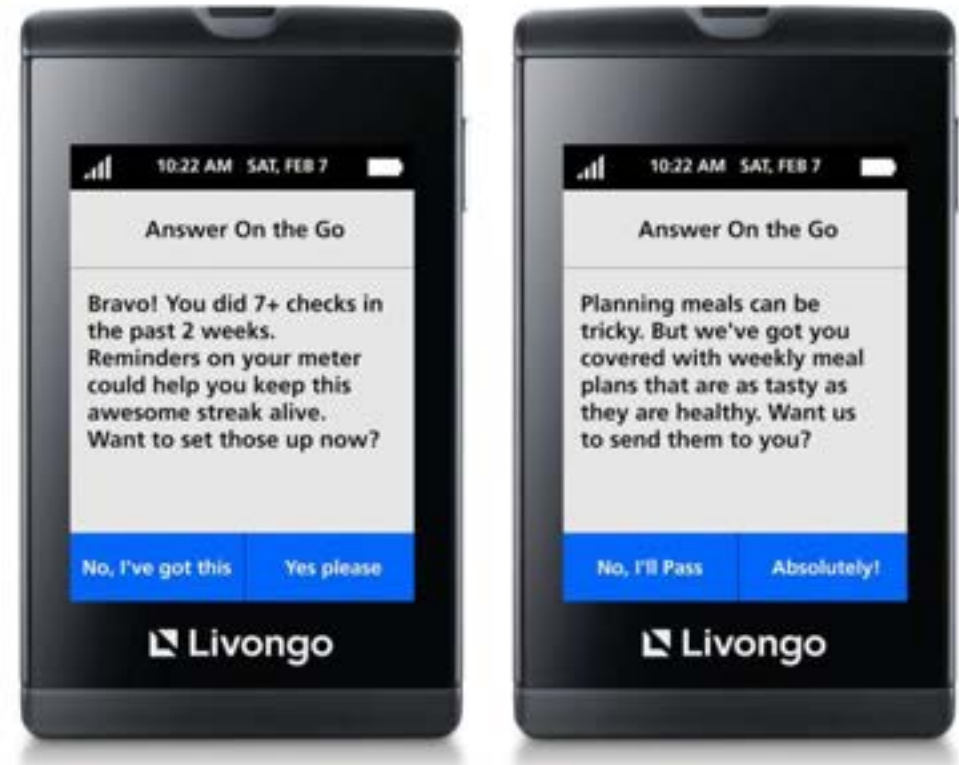
24/7 support by Diabetes Response Specialists who reach out for acute high or low glucose events



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Health Nudges™ - personalized, actionable, digital support

- **Digital coaching:** Helps member to understand personal patterns and trends
- **Positive reinforcement:** Encouragement and affirmation to support members reaching goals and better health
- **Feature referrals :** Intelligently connect members with program features and resources



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Food Logging Feature

- Photo-based food logging
- Free-text annotation and meal tagging
- Members receive timely coaching feedback



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Unlimited Expert Coaching Support

Enabling a trusted relationship with a personal expert coach



Unlimited access:

Including live, over-the-phone coaching sessions and messaging



Highly qualified:

Certified diabetes care and education specialists, following ADCES curriculum and ADA standards of medical practice



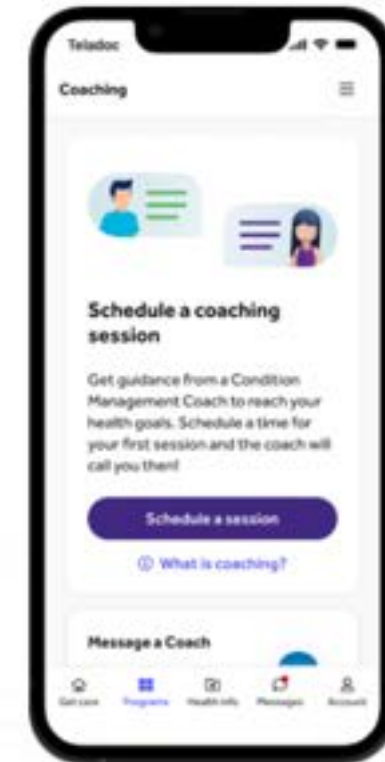
Personalized interactions:

Glucose control, medication, diet, activity, and lifestyle. Can review CGM device report from any manufacturer



24/7 support:

Diabetes Response Specialists reach out for acute high- or low-glucose events



Livongo – Diabetes Management

Rapid and reliable emergency response

Diabetes Response Specialists reach out for acute high or low glucose events

24/7 Remote Monitoring

3-minute response time

99.9% response rate within 3 minutes when glucose readings out of normal range

Physician recommendations

Our specialists follow physician-provided recommendations to stabilize and help member return to target range



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Health Summary Reports

Send reports directly to care team with a few taps

